
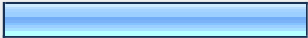
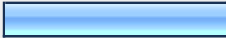








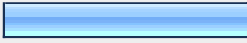
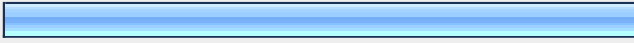

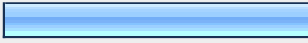
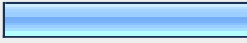

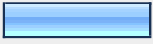



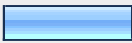
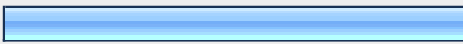
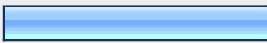

PIC 2007-08 Annual Survey

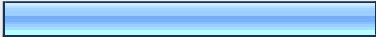
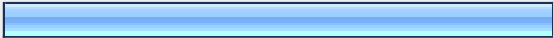
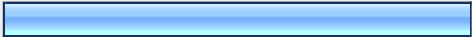


1. Which of the following PIC services have you used this past year? (Choose all that apply.)			Response Percent	Response Count
Assistance by phone			42.9%	72
Assistance by email			33.3%	56
Participation in seminar			24.4%	41
Participation in audio conference			11.9%	20
Weekly e-news group			25.0%	42
In person consultation			5.4%	9
Annual conference			3.6%	6
Website			38.7%	65
Newsletter			41.7%	70
Library			6.0%	10
PIC attendance at school meeting			1.2%	2
		answered question		168
		skipped question		7

2. Which of the following formats would you prefer for receiving information from PIC?





		Response Percent	Response Count
Seminar in your community		26.6%	45
Email		69.8%	118
Audio conference		17.8%	30
Website		33.7%	57
E-news group		26.6%	45
Standard mail		9.5%	16
Webinars		16.0%	27
In person		8.9%	15
Additional Comments			13
answered question			169
skipped question			6

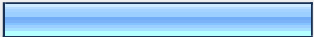
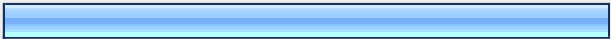
3. How often do you use the PIC website?

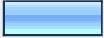
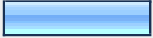



		Response Percent	Response Count
Frequently		13.9%	24
Occasionally		50.9%	88
Seldom		28.9%	50
Never		6.4%	11
Additional Comments			8
answered question			173
skipped question			2

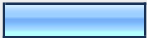
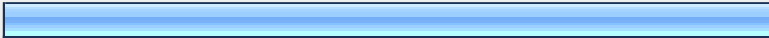
4. Which sections of the website do you find most helpful? (Check all that apply.)			Response Percent	Response Count
News			40.9%	63
Events			60.4%	93
Online Resource Center			51.3%	79
Newsletter			43.5%	67
Tool Kits			14.3%	22
If you find a particular section most helpful, please tell us why:				11
<i>answered question</i>				154
<i>skipped question</i>				21

5. Do you have suggestions to improve our website?		Response Count
		25
<i>answered question</i>		25
<i>skipped question</i>		150


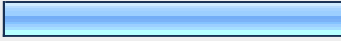
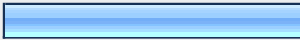

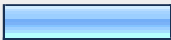
6. If you read our newsletter, The LINK, how do you access it?			Response Percent	Response Count
PIC website			41.9%	67
Receive in the mail			47.5%	76
Given to me by someone			3.8%	6
I don't read the newsletter			14.4%	23
<i>answered question</i>				160
<i>skipped question</i>				15

7. Have you attended one of our seminars in the past year?			
		Response Percent	Response Count
Yes		33.9%	56
No		66.7%	110
answered question			165
skipped question			10

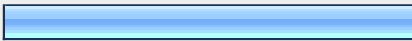
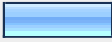
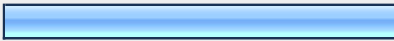
8. If you answered "no" to attending one of our seminars, please tell us what reasons have prevented your attendance:			
		Response Percent	Response Count
Lack of interest in topic		10.6%	12
Busy schedule		44.2%	50
Child care issues		16.8%	19
Didn't know about seminars		15.9%	18
Time or location		33.6%	38
Didn't feel the need to attend		17.7%	20
Prefer non-PIC presenters		2.7%	3
Are there other reasons that have prevented you from attending a seminar?			22
answered question			113
skipped question			62

9. Have you participated in one of our audio conferences?			
		Response Percent	Response Count
Yes		15.4%	26
No		84.6%	143
answered question			169
skipped question			6



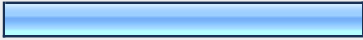

10. If you answered "no" to participating in one of our audio conferences, please tell us the reasons that have prevented your participation:

		Response Percent	Response Count
Lack of interest in topic		7.6%	10
Busy schedule		37.1%	49
Didn't know about audio conferences		32.6%	43
Time offered		18.2%	24
Didn't feel the need to participate		18.2%	24
Are there other reasons that have prevented you from participating in an audio conference?			15
			answered question
			132
			skipped question
			43




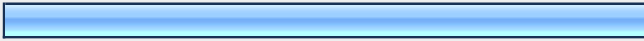

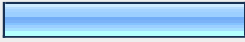
11. Which one of these is the most useful to you?

		Response Percent	Response Count
E-news group		45.1%	69
Web blast		11.8%	18
Newsletter		43.1%	66
			answered question
			153
			skipped question
			22

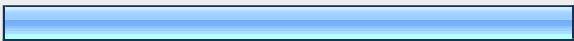



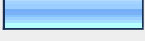
12. Since using PIC services, which of the following do you feel more confident about? (Check all that apply.)

		Response Percent	Response Count
My knowledge of education rights		72.1%	93
My problem solving skills		21.7%	28
My ability to deal with schools		39.5%	51
My knowledge of school programs		41.9%	54
		Other (please specify)	20
		answered question	129
		skipped question	46

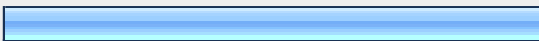



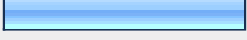
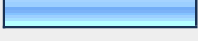

13. When you contact PIC, what do you expect to receive? (Check all that apply.)

		Response Percent	Response Count
Information about education regulations		61.3%	100
Support		52.8%	86
A person to talk with me		53.4%	87
Information that is reliable		71.2%	116
A timely response		50.3%	82
Someone who will attend a school meeting with me		26.4%	43
		Other expectations?	9
		answered question	163
		skipped question	12

14. Which best describes your perception of PIC?

		Response Percent	Response Count
Parent Support Group		62.9%	105
State agency		13.8%	23
Non-profit		34.7%	58
School district		4.8%	8
Volunteer organization		15.0%	25
Additional Comments			3
answered question			167
skipped question			8

15. What is your role in participating with PIC?

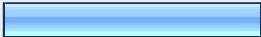
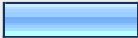
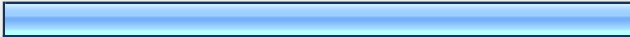

		Response Percent	Response Count
Mother		59.1%	101
Father		4.7%	8
Educational Surrogate Parent		1.2%	2
Grandparent		3.5%	6
Professional		26.3%	45
Educator		21.1%	36
Self Advocate		4.1%	7
answered question			171
skipped question			4

16. What ethnic group most closely fits your family?

		Response Percent	Response Count
African American		13.3%	22
American Indian		0.6%	1
Asian		0.6%	1
Latino		4.2%	7
White		76.4%	126
Other		4.8%	8
answered question			165
skipped question			10

17. What age group is your child currently in?

		Response Percent	Response Count
0-2 years		3.6%	6
3-5 years		11.4%	19
6-11 years		31.1%	52
12-14 years		19.8%	33
15-18 years		18.6%	31
19-26 years		9.6%	16
N/A		20.4%	34
answered question			167
skipped question			8

18. What educational classification does your child have in the current Delaware school system?			
		Response Percent	Response Count
General Education		28.2%	35
Section 504		14.5%	18
Special Education		69.4%	86
Title I		3.2%	4
		<i>answered question</i>	124
		<i>skipped question</i>	51

19. Please feel free to provide other comments or suggestions here:		
		Response Count
		40
		<i>answered question</i>
		40
		<i>skipped question</i>
		135

20. This survey is confidential and anonymous. Should you wish to identify yourself or want PIC to contact you, please provide your name and contact information here.		
		Response Count
		22
		<i>answered question</i>
		22
		<i>skipped question</i>
		153